

eCactus 有限质保书

eCactus Limited Warranty

生效日期： 2022. 07. 12

适用于：

WH-SPHA3. 6H-5. 12kWh WH-SPHA3. 6H-10. 24kWh

WH-SPHA4. 6H-5. 12kWh（仅适用于德国）

WH-SPHA4. 6H-10. 24kWh（仅适用于德国）

WH-SPHA5. 0H-5. 12kWh

WH-SPHA5. 0H-10. 24kWh WH-SPHA6. 0H-5. 12kWh WH-SPHA6. 0H-10. 24kWh

以下有限质保书（以下简称“质保”）适用于江苏为恒智能科技有限公司（以下简称“为恒”）通过为恒授权方式向客户提供的eCactus WHSPHA系列（以下简称“产品”）。

This limited warranty letter (herein after "Warranty") as described below applies to eCactus WH-SPHA series (herein after "Products") supplied by Jiangsu Weiheng Intelligent Technology CO., LTD. (herein after "Weiheng") to customer via the way authorized by Weiheng.

1、质保期

1、Warranty Period

为恒保证，从机器首次安装之日起10年质保。在此期间如果该产品在制造或材料上有缺陷或瑕疵，我们将维修或更换（由我们选择）该产品或其任何部分。

Weiheng warrants that we will repair or replace (at our option) a Product or any part thereof, if such Product is faulty or defective in manufacture or materials for a period of 10 years from the initial(first) installation date.

2、性能质保

2、Performance Warranty

为恒保证产品电池可用能量不低于60%，直到以下两者中的较早者：(1)从质保开始日期计算十（10）年；或（2）输出电量达到最小吞吐量（由ECOS APP测量）。

Weiheng warrants that the Product still remains at sixty percent (60%) of its Usable Energy until the earlier of: (i) ten (10) years from the Warranty Start Date; or (ii) until the output has reached the Minimum Throughput Energy (as measured by the ECOSAPP).

应遵循有效质保的前提条件，产品应根据附录1-使用和运输要求使用。

The precondition of the valid Performance Warranty shall be followed as the Products should be used in accordance with **Appendix 1 - Usage and Transportation Requirements.**

产品型号	最小吞吐量能量 (MWh)
WH-BXB5. 12	15. 4
WH-BXB10. 24	30. 8

Product Model	Minimum Throughput Energy (MWh)
WH-BXB5.12	15.4
WH-BXB10.24	30.8

3、质保的前提条件

3、Preconditions for Warranty

1) 产品必须由授权和正规持证安装人员正确安装和调试。最终用户的产品安装应在发票日期后最多1个月内完成。可能需要正确调试产品的证明（如合格证书）。由于安装或调试不正确而导致的故障索赔不在本质保范围内。

The Products must have been installed and correctly commissioned by an authorized and licensed installer. The installation of the Product for the End User shall be completed within maximum 1 month from the Invoice Date. Proof may be required of correct commissioning of the product (such as certificate of compliance). Claims for failures due to incorrect installation or commissioning are not covered under this Warranty.

2) 如果产品或其部分根据本质保条款进行了更换或修理，则将适用原质保期的剩余期间。更换的产品或部件没有新的自动质保。产品的原始序列号和额定值标签必须完整且可读。

Where a Product or part thereof is replaced or repaired under this Warranty, the balance of the original Warranty period will apply. The replacement product or part(s) do not carry a new voluntary warranty. The Product must have its original serial number and rating labels intact and readable.

3) 本质保不适用于任何已完全或部分拆卸或修改的产品，除非由为恒或其指定售后部进行拆卸。

This Warranty does not extend to any Products that have been completely or partially disassembled or modified, except where such disassembly is carried out by Weiheng or its designated after-sales department.

4) 除非我方的授权人员以书面形式修改，否则不得修改本质保的条款。

The terms of this Warranty cannot be amended except in writing by one of our authorized officers.

5) 本质保仅适用于最终用户直接从我们处购买的产品或已由我们直接销售给经销商的产品。

This Warranty only applies to Products purchased by an end-user from us directly or a reseller where the Products have been sold to the reseller by us directly.

6) 本质保项下的任何质保索赔必须满足以下“如何提出质保索赔”一节中规定的要求。

Any warranty claim under this Warranty must meet the requirements set out below in the “How to Make a Warranty Claim” section.

7) 最终用户应根据用户手册和安装指南（可在网站：ecactus.Weiheng.com 获取）正确操作和使用产品。

End User shall correctly operate and use the Product according to User Manual and Installation Guidance (available on the website:ecactus.Weiheng.com).

8) 产品运行期间的工作温度不得超过-10℃~55℃的温度范围，产品不得暴露和存储在高于55℃的温度下，也不得安装在暴露于阳光直射的区域。

The operating temperature during the operation of the Product must not exceed -10℃~55℃ temperature range and the Product shall not be exposed and stored in a temperature higher than 55℃, and shall not be exposed in an installed area to direct sunlight.

9) 产品的安装位置必须按照用户手册和安装指南的要求安装在通风处。

The Product installation location must be ventilated in accordance with the requirements of User Manual and Installation Guidance.

10) 产品必须使用为恒列出的兼容逆变器（可在网站获取：ecactus.Weiheng.com）。

The Product must be operated with compatible inverters listed by Weiheng (available on the

website:ecactus.Weiheng.com).

11) 产品必须按照附录1-使用和运输要求中的要求进行运输、安装和操作。

The product must be transported, installed and operated in accordance with the requirements in Appendix 1 - Usage and Transportation Requirements.

4、一般除外条款

4、General Exclusions

本质保不适用于因以下任何原因导致的任何缺陷或能量容量不足，每种情况都可能导致您的质保失效：

- (1) 滥用、误用或疏忽；
- (2) 由于气候或其他环境影响、异物污染（例如污垢、烟、盐、化学品和其他杂质）、进水、暴露于过度热或溶剂或由于在通风不足（特别是操作手册规定的最高温度）下使用产品、暴露于强烈振动、暴露于强磁场或因不可抗力事件导致的损坏而超出了为恒合理控制范围，导致产品的状况和操作性能发生变化；
- (3) 由未经授权的安装人员或非为恒执行的产品存储、安装、调试、修改或维修，或产品外壳的打开；
- (4) 未能按照用户手册操作或维护产品；
- (5) 未经为恒明确书面同意，任何试图通过物理方式、编程或以其他方式修改产品的行为；
- (6) 未经为恒明确书面同意，在原始安装地点以外的地点拆卸和重新安装产品；
- (7) 由于意外损坏、盗窃或故意破坏，或出于非设计或销售产品的目的或环境条件使用产品，或在此类产品的指定或正常操作范围之外使用产品；
- (8) 使用不兼容的逆变器，整流器或PCS。

The Warranty does not apply to any defect or energy capacity shortfall resulting from any of the following, each of which may result in your Warranty being voided: (i) abuse, misuse or negligence; (ii) as a result of changes which occur in the condition or operational performance of the Product due to climate or other environmental influence, foreign material contamination (e.g. dirt, smoke, salt, chemicals and other impurities), water entry, exposure to excessive heat or solvents or because of use of the Product with insufficient ventilation (in particular the maximum temperatures according to the operating manual), exposure to strong vibrations, exposure to a strong magnetic field or damage as result of Force Majeure event outside the reasonable control of Weiheng; (iii) storage, installation, commissioning, modification or repair of the Product, or opening of the external casing of the Product, that is performed by none authorized installer or rather than Weiheng; (iv) failure to operate or maintain the Product in accordance with the owner's manual; (v) any attempt to modify the Product, whether by physical means, programming or otherwise, without the express written consent of Weiheng; or (vi) removal and reinstallation of the Product at a location other than the original installation location, without the express written consent of Weiheng; (vii) due to accidental damage, theft or vandalism, or use of the Product for a purpose or in environmental conditions for which the Product were not designed for or sold, or use of the Product outside the specified or normal operating ranges for such Products; (viii) use of an incompatible inverter, rectifier or PCS.

此外，本质保不包括 (1) 不影响产品性能的正常磨损、撕裂或退化，或表面缺陷、凹痕或标记；(2) 噪音或振动不过分或异常且不会影响产品的性能；(3) 质保期届满或失效后发生的劣化损坏；(4) 因国家或地区法律或法规更新而导致的产品损坏。

In addition, this Warranty does not cover (i) normal wear and tear or deterioration, or superficial defects, dents or marks that do not impact the performance of the Product; (ii) noise or vibration that is not excessive or uncharacteristic and does not impact the Product's performance; (iii) damage of deterioration that occurs after the expiration or voiding of the Warranty period; (iv) damage of Products arise due to renewal of the national or regional laws or regulations.

因未能注册产品而无法连接到互联网的除外责任。

EXCLUSION FOR FAILURE TO CONNECT TO THE INTERNET OF FAILURE TO REGISTER THE PRODUCT.

要求所有产品都具有互联网连接以进行监控和升级。如果产品没有网络，请尽快与我们联系或组织合格人员在为恒的指导下进行现场检查和数据收集。如果不连接到互联网，我们可能无法提供重要的远程固件升级，因此我们可能无法履行完整的十年质保。即使在这种情况下，我们也将始终提供自初始（首次）安装日期起至少三年的质保。

It is required that all Products have internet connection for monitoring and upgrading. If the Product has no internet, please contact us as soon as possible or organize qualified personnel to conduct an on-site inspection and data collection under the instruction of Weiheng. Without connecting to the Internet, we may not be able to provide important remote firmware upgrades, so we may not be able to honor the full ten-year warranty. Even in this case, we will always honor the warranty for at least three years from the initial(first) installation date.

5、违反质保的补救措施

5、Remedy for Breach of Warranty

- 1) 根据上述排除和限制，如果产品不符合第 1 条或第 2 条中的有限质保，为恒将在质保期内根据以下条件提供免费维修或更换不合格产品或其部件（或提供部分退款）
 - 2) 是否维修或更换产品将由为恒自行决定。
 - 3) 被更换的产品或其任何部件将具有与原始产品相同的性能和可靠性。如果相关类型的产品或其任何部件已经停产、退出市场或因其他原因无法获得，为恒可以用类似的产品或部件（可能包括以前使用过的部件在性能和可靠性上等同于新的）。由于技术进步，替换零件或组件可能与已安装的其他组件不兼容。与系统不兼容相关的任何费用不在本质保范围内。如果在质保期内更换产品，剩余质保期将自动转移到更换的产品上。在这种情况下，您将不会收到新证书。
 - 4) 如果为恒无法修理或更换有缺陷的产品或零件，为恒将退还您如下计算的金额：
 - i) 如果产品不符合第 2 条中的性能质保，为恒可以使用以下两个退款公式之一计算退款：
 - a) 退款=最高索赔金额* x (质保最小吞吐量能量-产品控制模块中记录的产品输出能量) / 质保最小吞吐量能量；或者
 - b) 退款=最高索赔金额* x (质保剩余可用能量-剩余可用能量) / 质保可用能量；和
 - ii) 如果产品无法操作，为恒将按以下方式计算退款：

$$\text{退款} = (\text{最高索赔金额} * 120) \times (120 - \text{自质保开始日期起的月数})。$$
- *最高索赔金额为为恒确定的产品（或同等产品）的市场价值，前提是该产品是全新购买且无缺陷的。

5) 上述补救措施是为恒在本质保项下对您的唯一和排他性义务，如果产品不符合质保书，为恒对您不承担任何其他责任。

- 1) Subject to the exclusions and limitations set out above, if the Product fails to comply with the Limited Warranty in clauses 1 or 2, Weiheng will repair or replace the nonconforming Product or parts thereof within the Warranty term at no charge (or provide a partial refund) on the following conditions.
- 2) Whether to repair or replace the Product will be determined by Weiheng in its sole discretion.
- 3) The Product or any of its parts to be replaced will have the same performance and reliability as the original Product. If the production of the relevant type of the Product or any of its parts have been discontinued, withdrawn from the market, or are otherwise unavailable, Weiheng may replace the Product or parts with a similar Product or part (which may include previously used parts that are equivalent to new in performance and reliability). Due to technical advances it is possible that replacement parts or components may not be compatible with the other components already installed. Any costs relating to the incompatibility of systems is not covered by this Warranty. If the products are replaced within the Warranty period, the remaining warranty period will be automatically transferred to the replacement products. In this event, you will not receive a new certificate.
- 4) If Weiheng does not repair or replace the defective Product or parts, Weiheng will refund you an amount of money calculated as follows:
 - i) If the Product fails to comply with the Performance Warranty in clause 2, Weiheng may calculate the refund using one of the two refund formulas below:
 - a) Refund = maximum claim amount* x (warranted Minimum Throughput Energy - output energy of the Product recorded in the control module of the Product)/ warranted Minimum Throughput

Energy; or

b) Refund = maximum claim amount* x (warranted remaining Usable Energy - remaining Usable Energy)/ warranted Usable Energy; and

ii) If the Product cannot be operated, Weiheng will calculate the refund as follows:

Refund = (maximum claim amount*/120)×(120 - number of months since Warranty Start Date).

*The maximum claim amount is the market value of the product (or an equivalent product) determined by Weiheng, if it were purchased new with no defects.

5) The remedies as set out above are the sole and exclusive obligations of Weiheng to you under this Warranty and Weiheng will have no other liability to you if the Product fails to comply with the Warranty.

6、质保限制

6、Warranty Restriction

除非本质保书另有规定，在适用法律允许的范围内，质保书和上述补救措施应具有排他性，并取代所有其他口头或书面、明示或暗示的担保和补救措施。在适用法律允许的范围内，为恒明确拒绝任何及所有法律或暗示的担保，包括但不限于适销性、特定用途适用性以及隐藏或潜在缺陷的担保。如果为恒不能放弃适用法律规定的默示保证或适用法律规定的担保，那么所有此类质保和保证均应限于适用法律规定的默示保证或限于法律规定范围内，并根据适用法律强制适用。

Unless otherwise specified herein, to the extent permitted by applicable law, the Warranty Letter and above remedies shall be exclusive and replace all other guarantees and remedies, oral or in writing, expressed or implied. To the extent permitted by applicable law, Weiheng expressly reject any and all legal or implied warranty, including but not limited to warranties of merchantability, fitness for a particular purpose and hidden or potential defects. If Weiheng cannot abandon implied warranty as prescribed by applicable law or the guarantee specified by applicable laws, all of such guarantees and warranties shall limit to implied warranty as prescribed by applicable law or the scope within applicable laws and shall be under mandatory application according to applicable law.

为恒和/或为恒授权服务合作伙伴的经销商、代理商或员工均无权对质保进行任何修改、扩展或增加。任何条款被判定为非法或不可执行的，不影响或损害其余条款的合法性和可执行性。除本协议另有规定外，在适用法律允许的最大范围内，为恒不对因购买或使用产品及其系统而造成的任何间接、特殊、偶然或衍生的损失承担责任，包括但不限于使用损失、收入损失、实际或预期收入损失（包括合同收入损失）、资金使用损失、预期储蓄损失、业务损失、机会损失、商誉损失、声誉损失、人身伤害或损害损失，或因任何原因造成的间接或衍生的损失或损害（包括因更换设备和财产、恢复生产等而产生的任何费用）。

No distributor, agent or staff of Weiheng and / or Weiheng Authorized Service Partner is authorized to make any revision, extension or addition to the quality warranty. The legality and enforceability of remaining clauses herein shall not be affected or damaged if any of clauses herein is adjudged to be illegal or unenforceable. Unless otherwise specified herein, to the maximum range permitted by applicable law, Weiheng will not be liable for any indirect, special, accidental or derivative losses caused by the purchase or use of Products and its system, including but not limited to the loss of use, loss in income, actual or expected loss in revenue (including contract revenue losses), loss of the use of money, loss of anticipated savings, loss of business, loss of opportunity, loss of goodwill, loss of reputation, personal injury or damage loss, or the indirect or derivative loss or damage (including any expense arising from the replacement of equipment and property, resumption of production, etc.) caused by any reasons.

在任何情况下，无论何种原因，为恒所承担的责任均不超过最终用户为该等产品向为恒支付的导致该责任的产品的购买价款。不包括因故意或重大过失造成的生命伤害、身体伤害或健康伤害以及强制性赔偿责任。

WEIHENG'S LIABILITY FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE AMOUNT OF THE PURCHASE PRICE PAID BY END USER TO WEIHENG FOR SUCH PRODUCT GIVING RISE TO THE LIABILITY. EXCEPTED FROM THIS IS LIABILITY ON THE GROUNDS OF CULPABLE INJURY TO LIFE, PHYSICAL INJURY OR

INJURY TO HEALTH AND THE MANDATORY LIABILITY FROM INTENT OR GROSS NEGLIGENCE.

7、使用限制

7、 Limitation on Use

本产品不得用作生命支持系统、其他医疗设备的主要或备用电源，或产品故障可能导致人身伤害或生命损失或灾难性财产损失的任何其他用途。在法律允许的范围内，为恒不承担因任何此类使用产品而产生的任何和所有责任。此外，为恒保留拒绝为用于这些目的的任何产品提供服务的权利，并且不承担因为恒在此类情况下提供服务或拒绝提供服务而产生的任何和所有责任。The Product is not intended for use as a primary or backup power source for life-support systems, other medical equipment, or any other use where product failure could lead to injury to persons or loss of life or catastrophic property damage. To the extent permitted by law, Weiheng disclaims any and all liability arising out of any such use of the Product. Further, Weiheng reserves the right to refuse to service any Product used for these purposes and disclaims any and all liability arising out of Weiheng's service or refusal to service the Product in such circumstances.

8、索赔程序

8、 Claim Procedure

1) 谁可以提出索赔?

质保索赔可以由首次购买并使用该产品的最终用户或其代表提出。提供所有权证明的产品的后续所有者也有权提出质保索赔。

1) Who can make a claim?

Warranty claims can be made by or on behalf of the end user who acquired and put the Product into use for the first time. A subsequent owner of the Product who provides proof of ownership is also entitled to make Warranty claims.

2) 索赔流程

如果产品在质保期内出现故障，最终用户必须停止使用产品或安装产品的系统（视情况而定），将产品与任何能源隔离，尽快提出索赔并遵循我们或我们的代表或代理人提供的所有指示。当通过网络或电子邮件联系我们时，请准备好以下信息：

2) Claim process

If a Product fails within the Warranty period, the end-user must stop using the Product or the system in which the Product is installed as the case may be by isolating the Product from any energy source, make a claim as soon as possible and follow all instructions provided by us, or our representative or agents.

When contacting us either online or Email, please have the following information to hand:

1	安装日期*	
2	发票编号*	
3	电池盒配置*	WH-BXB5.12/WH-BXB10.24
4	产品的序列号*	
5	模块序列号	
6	软件版本BCU	
7	逆变器*	
8	逆变器配置	
9	逆变器的序列号	
10	逆变器软件版本	
11	工作模式	例如，并网+备电
12	地方	例如，在家

13	评论	
14	错误信息	
15	国家	
16	街道和编号	
17	邮政编码和城市	

1	Installation Date*	
2	Invoice Number*	
3	Battery Box Configuration*	WH-BXB5.12/WH-BXB10.24
4	Serial Number of the Product*	
5	Serial Number of Modules	
6	Software Version BCU	
7	Inverter*	
8	Inverter Configuration	
9	Serial Number of the Inverter	
10	Software Version of Inverter	
11	Working Mode	e.g. On-Grid +Backup
12	Place	e.g. in door
13	Comments	
14	Error Information	
15	Country	
16	Street and Number	
17	Postcode and City	

联系信息:

为恒服务

地址: 无锡惠山区洛社镇雅西社区盛巷

服务邮箱: service@weiheng-tech.com

电话: +86 18602129447 (CN)

网站: www.weiheng-tech.com/en

Contact information:

Weiheng Service

Address: Sheng Xiang, Yaxi community, Luoshe Town, Huishan District, Wuxi City

Service Mailbox: service@weiheng-tech.com

Telephone: +86 18602129447 (CN)

Web: www.weiheng-tech.com/en

3) 索赔费用

提交质保索赔的费用, 对于根据本质保提出的无效索赔, 我们将不承担最终用户提出质保索赔的费用, 包括运输或退货运费。对于根据本质保提出的有效索赔, 最终用户无需支付与提出质保索赔相关的合理费用, 包括质保处理费用、更换零件或运费的费用, 以及与产品拆卸和安装相关的人工费用。可以向我们索赔因根据本质保条款提出有效质保索赔而产生的必要且合理的成本或开支。

3) Cost of claim

Costs of Submitting a Warranty Claim For invalid claims under this Warranty, we will not be liable for the end-user's costs in making the warranty claim, including transport or return freight. In respect of valid claims under this Warranty, the end-user will not be charged for reasonable costs associated with the making of a warranty claim, including warranty processing costs, the cost of replacement

Address: Sheng Xiang, Yaxi community, Luoshe Town, Huishan District, Wuxi City

Service Mailbox: service@weiheng-tech.com

Telephone: +86 186 0212 9447 (CN)

Web: <https://www.weiheng-tech.com/en/>

parts or freight, and labor cost associated with the Products removal and installation. Reimbursement for necessary and reasonably incurred costs or expenses in making valid warranty claims under this Warranty may be claimed from us.

如果发现产品没有缺陷（根据本文档或适用的当地法律）或质保已过期，索赔人将负责上门服务费、运输费、为恒或授权卖家开具的运费和/或维修费用。

If the Product is found not to be defective (either under this document or the applicable local law) or the Warranty has expired, the Claimant will be responsible for the call out fees, transportation and shipping fees and/or repair costs invoiced by the Weiheng or the authorized seller.

附录1

Appendix 1

使用和运输要求

Usage and Transportation Requirements

本产品包括磷酸铁锂电池及附件部件。为确保买方有权享有全面的质保政策，在产品的运输和使用过程中应严格遵守以下条款。因违反以下要求而造成的产品故障或损坏不包括在本有限质保范围内。

This product includes Lithium iron phosphate battery and the Accessory Components. In order to ensure that the buyer is entitled to full warranty policy, the following clauses should be strictly observed in the transportation and use of products. The product failure or damage caused by violation of the following requirements is not covered by this Limited Warranty.

1、运行环境要求

1、Operating Environment Requirements

电池储存应在环境温度-10~45℃下；电池运行应在环境温度-10~55℃下；工作湿度：5%~85% RH。

电池不得长时间暴露在阳光直射下，确保接地可靠。

不要反转极性。

无导电性粉尘和腐蚀性气体。

安装位置应远离大海，避免有卤水和高湿度环境。

地面平坦。

安装地点附近无易燃易爆物品。

远离灰尘和脏乱区、水源和热源，防止设备进水和过热。

The battery should be stored at an ambient temperature of -10~45℃; The battery should work in the environment temperature of -10~55℃; Working humidity: 5%~85% RH

Do not expose the battery to direct sunlight for extended periods of time; Ensure reliable grounding;

Do not reverse the polarity;

No conductive dust and corrosive gas

Installation location should be away from the sea to avoid brine and high humidity environment.

The ground is flat and level.

There is no flammable explosive near to the installation places.

Keep away from dust and messy zones, water source and heat source, prevent equipment from entering water and overheating.

2、存储环境要求

2、Storage Environment Requirements

- 短期存储环境：

3个月内的温度范围为-20~45℃。相对湿度< 85%RH。无腐蚀性气体。

- 3个月以上的长期存储环境：温度范围为-20~20℃。

相对湿度<65% RH。无腐蚀性气体。

电池应在储存期间的六个月内至少充电一次。

如需要长期储存，应每6个月充电一次，充电量不少于SOC的80%远离灰尘和脏乱区、水源和热源，防止设备进水和过热。

- Short-term storage environment:

Within 3 months of temperature range is -20~45℃. Relative humidity <85%RH. No corrosive gases.

- More than 3 months long-term storage environment: temperature range for -20~20℃

Relative humidity <65% RH. No corrosive gases

THE BATTERY SHOULD BE CHARGED AT LEAST ONCE WITHIN SIX MONTHS DURING STORAGE.

If long-term storage is required, it should be recharged every 6 months, and no less than 80%

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of SOC should be charged.

Keep away from dust and messy zones, water source and heat source, prevent equipment from entering water and overheating.

3、运输要求

3、Transportation Requirements

产品单独运输时，应使用卖家的原包装材料单独运输。如需海运等长途运输，应采取附加包装措施，确保运输安全。运输中的产品堆叠不超过6层。若产品未使用卖方原包装材料运输，买方应充分考虑运输过程中的震动、跌落和碰撞风险，并采取充分的产品保护措施。

When the product is transported separately, the individual products should be transported with the original packaging materials of the Seller. If long-distance transportation such as sea transportation is required, additional packaging measures should be taken to ensure the safety of transportation. The product stack in transportation does not exceed 6 layers. If the product does not use Seller's original packaging material transportation, Buyer shall fully consider the risks of vibration, drop and collision in the transportation process, and adopt adequate product protection measures.

4、设备安装要求

4、Equipment Installation Requirements

1	外观检验	A. 检查设备的包装是否完好，是否有运输损坏。 B. 检查设备完整性。
2	电气技术规范的确认为	A. 应确认储能逆变器电池电源接口参数是否匹配。 B. 确认系统设计的最大充放电电流满足储能组的规范要求。 C. 外部电源不应产生浪涌造成电池或BMS的损坏。
3	连接	A. 在连接电源线时，应注意正负极，避免反向连接和短路。 B. 禁止将电池直接连接到交流电源上。 C. 确保可靠接地

1	Visual inspection	A. Check whether the packaging of the device is intact and whether there is any shipping damage. Check the device integrity.
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2	Technical specification confirmation	<p>A. Should be confirmed that the storage energy inverter battery power interface parameter is matched.</p> <p>B. Confirm that the maximum charging and discharging current designed by the system meets the specification requirements of the energy storage PACK.</p> <p>C. The external power supply should not generate a surge that causes damage to the battery or BMS.</p>
3	Connection	<p>A. When connecting the power line, pay attention to the positive and negative electrode, avoid reverse connection and short circuit.</p> <p>B. It is forbidden to connect the battery directly to ac power.</p> <p>C. Ensure reliable grounding.</p>

5、设备使用

5、Equipment Use

1	移动	若要拆卸电池，请断开外部电源并关闭开关
2	维修	无卖方的书面授权禁止打开电池外壳或拆卸组件
3	火灾紧急情况	在紧急情况下，使用消防设备，只使用干粉灭火器

1	Move	If remove the battery, disconnect the external power supply and turn off the switch.
2	Maintain	It is forbidden to open the battery shell or dismantle the components before obtaining the written authorization of Seller.

3	Fire emergency	In case of emergency, for the use of fire-fighting equipment, use only dry powder fire extinguishers.
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受采购合同约定，恕不另行通知。

Subject to purchasing contract without notice.